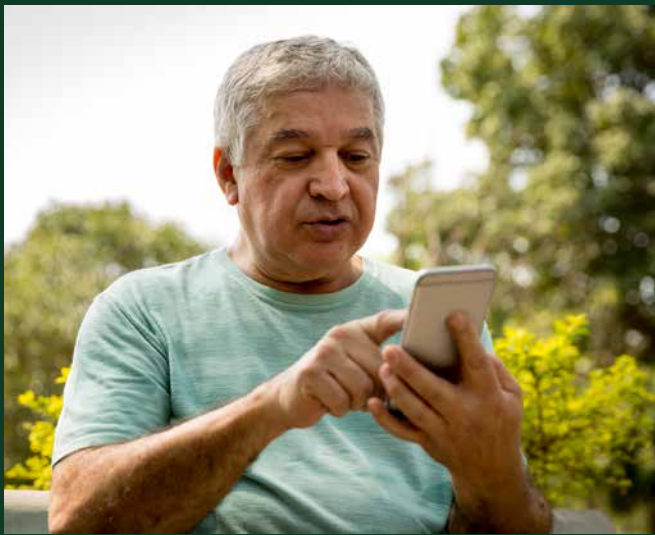


HOW TO GET HELP

- Call the HCA Helpline:
1-800-917-7787
- Send an email: HCA@vtlegalaid.org
- Visit our website:
<https://vtlawhelp.org/health>



We help people statewide,
in every county of Vermont.

NEED AN INTERPRETER?

احصل على مساعدتنا بلغتك بالاتصال على
1-800-917-7787
اخبرنا باسمك ورقم هاتفك ثم انطق العربية.

Reciba nuestra ayuda en su idioma. Llame al 1-800-917-7787.
Díganos su nombre y número de teléfono. Diga español.

သင့်ဘာသာစကားဖြင့် ကျွန်ုပ်တို့ထံမှ
အကူအညီရယူရပါ။ 1.800.917.7787 ကိုခေါ်ဆိုပါ။
သင့်နာမည်နှင့် ဖုန်းနံပါတ်တို့ကို ပြောပါ။ မြန်မာ(ဗမာ)
ကိုပြောဆိုပါ။

Obtenez de l'aide de nous dans votre langue. Appelez
1-800-917-7787. Dites-nous votre nom et votre numéro de
téléphone. Dites français.

हामीबाट आफ्नै भाषामा सहयोग प्राप्त गर्नुहोस्।
1.800.917.7787 मा कल गर्नुहोस्। हामीलाई तपाईंको
नाम र फोन नम्बर भन्नुहोस्। भाषा नेपाली भन्नुहोस्।

Caawimo nooga hel anaga luqaddaada. Soo wac 1-800-917-
7787. Noo sheeg magacaaga iyo lambarka talefoonka. Dheh
Soomaali. Equis quamenisi doloreperit dolut. Tem restiis as
simagni occus.

Pata usaidizi kutoka kwetu kwa lugha yako. Piga simu
nambari 1-800-917-7787. Tuambie jina na nambari yako ya
simu. Sema Kiswahili

Để nhận sự trợ giúp của chúng tôi bằng ngôn ngữ của quý vị.
Gọi số 1-800-917-7787. Vui lòng cho chúng tôi biết tên và số
điện thoại của quý vị. Vui lòng nói "Tiếng Việt".



WORKING TOGETHER FOR JUSTICE



HEALTH CARE ADVOCATE (HCA)

Free help for all Vermonters with
health care issues including access
to health care and health insurance

<https://vtlawhelp.org/health> | 1-800-917-7787



WHO WE ARE

Vermont Legal Aid is a statewide, non-profit law firm with a social justice mission. We provide free legal services to Vermonters facing civil legal problems that threaten their rights and well-being.

Our **Office of the Health Care Advocate (HCA)** provides free help to all Vermonters with questions or problems with health insurance or access to health care. Every year, our HelpLine takes about 4,000 calls from Vermonters with health care and insurance problems.

The HCA works to improve Vermonters' access to quality affordable health care.

WHO WE HELP

We help anyone who lives in Vermont and has questions or problems with health care, including health insurance or access to health care. Our services are free to all Vermonters.

Legislative and Policy Advocacy

We advocate for laws and policies to improve Vermonters' access to quality affordable health care. We represent Vermonters at health insurance rate setting, hospital budgets, and in other regulation.

"My advocates were absolute life-savers! 'Dignity and respect' seem to be the hallmarks of this office - thank you so much. It is SUCH a relief to have someone who's informed and available to help!"

- HCA Client

HOW WE HELP

Health Insurance

We help you apply for and get lower-cost health insurance. We help you understand your insurance.

Vermont Health Connect

We fix Vermont Health Connect problems and give advice on appealing decisions.

Medicaid and Medicare

We solve issues with Medicaid, VPharm, Medicare, and other health programs.

Drug Coverage and Access to Care

We answer questions about prescription drug coverage and costs. We answer questions about health care access, privacy, and complaints about providers.

Appeals, Billing, and Taxes

We give advice on how to appeal insurance denials. We help solve billing problems and answer health care tax questions.

